

## **FAQ**

### **What is Force Majeure?**

Force Majeure describes exceptional circumstances that are not under human control and which it is therefore clear in advance that humans cannot prevent. Examples of such extraordinary events beyond a party's control include war, insurrection, blockade, natural disasters, strikes and lock-outs, import restrictions, hyperinflation, robbery and burglary.

The event must be beyond the control of the obligee. There is a further requirement that the person affected by the force majeure event could not have foreseen the event when entering into the contract, nor could he or she have reasonably avoided or overcome the obstacle and its consequences.

### **What effect does this have?**

In the event of a strike at Heidelberg Materials Cement Norway's plants in Brevik and Kjølsvik, work will be stopped in accordance with the applicable rules. However, some employees will remain at work to cool down the plant / kiln for a fixed period of time to ensure proper shutdown and to prevent damage / destruction of equipment, in addition to safeguarding HSE concerns. This is based on an exemption application - after dialog and approval with the local trade union and Norsk Industri.

### **What do we do?**

Heidelberg Materials Cement Norway will, to the best of its ability, coordinate its activities in the event of a strike. The goal is for you as a customer to be affected as little as possible by the situation. We will provide ongoing information about the impact on you on this page, as well as via our regional contacts.

### **What can you do?**

We recommend that you as a customer follow this page. If you have specific questions related to your cement deliveries, we recommend that you contact your local contact person.

### **How will this affect you as a customer?**

The consequence of the strike will be that at some point there will be no access to cement, and in the long term it will be more difficult to obtain cement. Heidelberg Materials Cement Norway has relatively good capacity at our cement terminals, but the longer the strike lasts, the greater the effect it may have on the deliveries of cement. If the strike continues for some time, our cement terminals will be emptied. Cement shortages may occur in the long term. If there are empty terminals, you will be notified by contacting your local contact person. In a Force Majeure-situation, Heidelberg Materials will not cover the cost of transportation from alternative cement terminals.

### **How long does Heidelberg Materials Cement Norway hold inventory?**

The inventories of Heidelberg Materials Cement Norway will vary between our cement terminals. For more information on the status in your specific area, please contact your regional contact person.

We recommend that everyone continues with business as usual..